About Central City Concern

Central City Concern helps those struggling with life’s biggest problems to end or avoid homelessness and build healthy, housed, resilient and engaged lives.

Our vision is a future in which nobody in our community has to experience the pain and harm of homelessness.

Strategy, Focus & 10-Year Goal:
Central City Concern is focused on helping those who are struggling with complex individual and structural factors, and are either already homeless or at a high risk of experiencing homelessness. Last year, this applied to more than 32,000 of our Portland neighbors.

• Our strategy is to implement integrated, culturally responsive, evidence- and population-based supports that achieve lasting and impactful change in the lives of those we serve.

• Our 10-year goal is to help 60,000 of our neighbors who are struggling with life’s biggest challenges to end or avoid homelessness and build healthy, housed, resilient and engaged lives.

Impact on the Community

8,796 health patients served
• 13 Federally Qualified Health Center (FQHC) sites
• Integrated primary + behavioral health care
• Community mental health services
• Subacute detoxification
• Inpatient and outpatient recovery services
• Acupuncture and naturopathic treatments
• Pharmacy
• Transportation and stabilization services

3,331 residents housed
• 1,940 units in 26 properties
• Offering “Housing Choice”
• Alcohol- and drug-free housing
• Transitional housing
• Permanent supportive housing
• Family housing
• Housing First low-barrier programs

1,333 job seekers assisted
• One-on-one supported employment services specific to individual and community needs
• Volunteer opportunities that build confidence and work skills
• Training through transitional jobs in social enterprises

All figures from 2018

“They helped rebuild me as a whole.”
Brandy F., Central City Concern client

All figures from 2018

12121 E Burnside
Portland, OR 97216
971-361-7700

BLACKBURN CENTER
HOMES. HEALTH. JOBS.
Blackburn Center provides Central City Concern’s (CCC) signature housing, health care and employment services, all under the same roof. Programs offered at Blackburn Center feature an integrated, person-centered and team-based model of care that has evolved over 40 years in response to the needs of a diverse homeless population. The health care clinic delivers high-quality, evidence-based care, with an emphasis on addiction recovery, mental health services and primary care. Through comprehensive case management, safe and supportive housing and employment assistance, Blackburn Center provides our city’s vulnerable populations with the support they need to stabilize and rebuild their lives.

Learn more at centralcityconcern.org/blackburn.

### Health Care Services
- Primary care
- Walk-in care
- Pharmacy
- Laboratory
- Recuperative care
- Hepatitis C treatment
- Substance use disorder treatment
- Medication supported recovery
- Mental health treatment: medication, counseling, groups and case management
- Acupuncture
- Wellness classes
- Medicaid enrollment

### Housing & Employment Services
- Case management
- Transitional housing
- Permanent housing
- Supportive housing
- Employment assistance

Blackburn Center is accepting new patients. Walk in or call our main line to schedule an appointment at: 971-361-7700.

### Clinic Hours
The majority of services at Blackburn Center are available Monday through Friday, 8 a.m. to 5 p.m.

### Pharmacy Hours
Blackburn Pharmacy can fill prescriptions Monday through Friday, 8:30 a.m. to 5:30 p.m.

### Insurance/Payment
We accept:
- Oregon Health Plan (including CareOregon and other Medicaid)
- Medicare
- Self-pay (discounts available for patients living on low incomes)
- Some private insurance

Uninsured patients are welcome. No patient will be turned away for lack of insurance or inability to pay.

We encourage and assist patients in registering for insurance from Oregon Health Plan (OHP) or Medicare if they are qualified.

Blackburn Center treats patients experiencing a variety of challenges, including homelessness, poverty, substance use disorder, acute and chronic medical conditions, hepatitis C, mental health and more. Providers and medical staff can refer patients to Blackburn Center by phone, speak directly to a Blackburn Center representative or learn more about the referral process online.

Refer a patient by phone
Call 971-361-7700 Monday through Friday, from 8 a.m. to 5 p.m., to set up an intake appointment. Patients can also walk in to set up appointments.

Questions?
We are available to answer questions about referrals and Blackburn Center. Call us at 971-361-7700, send an email to blackburn@ccconcern.org or visit our referral webpage at centralcityconcern.org/blackburnrefer.